

Managed or unmanaged security backups: which is the best option for your business?

| Characteristics | Unmanaged backup service | Managed backup service |
|--|--------------------------|------------------------|
| Resources for managing backup and restore operations, task scheduling and reports of work performed in a certain period of time | ✓ | ✓ |
| Preventive maintenance of the Commvault backup platform, Mediagents and proxy servers, in addition to necessary software updates | ✓ | ✓ |
| Update notifications from the agents of all the devices you have connected to the platform | ✓ | ✓ |
| Level 2 support for queries and tasks through the usual communication channel. | ✓ | ✓ |
| Daily verification of the backup report | ✗ | ✓ |
| Periodic sending of reports | ✗ | ✓ |
| Disaster Recovery tests | ✗ | ✓ |
| Review of inventory | ✗ | ✓ |
| Daily verification of copy tasks performed | ✗ | ✓ |
| Configuration and modification of storage and <i>schedule policy</i> | ✗ | ✓ |
| Level 2 support from our support team | ✗ | ✓ |

Do you need more information to choose your best backup option?

Write to us at comercial@adam.es and request a meeting with our expert team.